



IndianOil Citibank Credit / Debit Cards Terms & Conditions for Limited Period Offer - 1st September to 30th November, 2010

1. This offer is applicable for purchases made on the IndianOil Citibank Credit Cards and IndianOil Citibank Debit Cards only, between Sep 1, 2010 and Nov 30, 2010.
2. The free fuel of Rs. 300 for every Rs. 30,000 spent on the Card would be credited as Turbo Points on the Card, which can be redeemed by the customer for fuel purchases at IndianOil outlets on Citibank EDCs.
3. Spends on additional Cards, if any, on the IndianOil Citibank Card would be considered under the primary Card spends.
4. A maximum of 600 Turbo Points (Rs. 600 worth of free fuel) can be credited to a Card account during the offer period, if all the other Terms & Conditions are satisfied. This would be over and above the Turbo Points credited as per the Card feature on purchases.
5. Cumulative FUEL spends above Rs. 40,000 during the promo period would not be considered for calculation of total spends for the 71 grand prizes.
6. The Grand Prizes constitute the following:
 - a. Mega Prize: 1 Maruti Wagon R with free fuel for one year (i.e., worth Rs. 48,000)
 - b. 5 Hero Honda bikes
 - c. 10 LCD televisions (32 inch)
 - d. 20 IFB front-loading fully-automatic washing machines
 - e. 35 Apple I-Pod Nano
7. If two or more customers qualify for the same grand prize(s), the account with higher spend at IndianOil outlets would be given preference.
8. Free fuel for the Mega Prize Winner would be credited in the form of Turbo Points to the Member's Card/Bank account. The free fuel would be computed as Rs. 4,000 per month for Twelve (12) months, i.e., 48,000 Turbo Points for the year, and would be credited as a single credit, within 30 days of car dispatch.
9. Qualifying purchase value for free fuel and grand prize(s) will exclude all EMI transactions, cash withdrawals, fees (if any), charges and service tax.
10. The Offer is valid only if the Cardmember's Citibank Card account continues to be in good standing and payment continues to reach us before the payment due date.
11. The decision of Citibank would be considered final for rewarding Cardmembers/Account holders with the free fuel and/or the grand prizes. The Cardmember/Account holder agrees that no claims pertaining to the qualification and announcement of the Winner(s) shall be raised against Citibank.
12. The respective Merchants/Brands/Partners shall be solely liable and responsible for the delivery, quality, merchantability or suitability of the Prizes and the Winner agrees to keep Citibank fully indemnified in this regard.
13. Delivery of the Grand Prizes shall take at the minimum Forty-Five (45) days from the date of announcement of the Winners for the prizes.
14. Winners of the Grand Prize(s) will be announced through the Citibank India website (www.citibank.com/india). Citibank will also attempt to inform the Grand Prize Winners through telephone call on the numbers registered with the Bank, on a best-effort basis.



15. Registration of the car and bike would need to be done by the Winner(s). The taxes and octroi charges would be borne by Citibank.
16. Each Qualifying Member shall be entitled to receive only for One (1) Grand Prize during the Offer Period.
17. Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to the Cardmember/Account holder and/or the Winner(s), directly or indirectly, as a result of participating in the Offer or by the use or non-use or suitability or effectiveness of the Prize(s).
18. The Prize(s) offered under the offer is final and no exchanges are permissible. There is no cash alternative to the Offer and neither can the Prize(s) be redeemed for cash.
19. Citibank, its affiliates, subsidiaries or related business entities neither endorse any of the product(s) being offered as Prizes nor make any manner of recommendations, warranties, representations or assurances in respect of the same and/or any of the goods providers. The goods provider shall be solely responsible to the Winner to render/deliver the goods and Citibank shall not be responsible or liable for any deficiency or defect in the same including, but not limited to, deficient or defective quality, delivery, quantity etc., and shall not be made party to any disputes between the Winner and any of the goods provider.
20. Citibank reserves the right to, at any stage and at its discretion, modify/change or alter the Offer Period.
21. Neither anything contained in these Terms & Conditions, nor the running of this Offer to which they apply, shall be construed as an obligation on Citibank to continue the offer up to, on or after the Offer termination date.
22. Nothing herein amounts to a commitment or representation by Citibank to conduct further such offers.
23. The Terms & Conditions shall be governed by the Laws of India.
24. If any charge is disputed later and Turbo Points for free fuel is already given, the same will be reversed post dispute.
25. The Cardmembers/Account holders shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses which a Member claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the Offer or the acceptance, decline, non-receipt, suitability, quality or use or deployment of any Prize given, defect or deficiency in the Prize or its delivery and Citibank holds no warranties in respect of the Prize(s) to the Winner(s).
26. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
27. The Terms & Conditions of the Offer shall be in addition to & not in substitution/derogation to the Rules & Regulations governing the use of the Citibank Card/Account and/or the Citibank websites as stated above.



28. Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous notice and from time to time, withdraw/suspend/amend/cancel or amend/modify/vary any of the Terms & Conditions of this Offer, without assigning any reasons therefore.
29. All of Citibank's actions shall be on a best-efforts basis only.
30. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
31. Members agree to be bound by the Terms & Conditions contained herein. Without a Member being required to do any further act, the Member shall be deemed to have read, understood and unconditionally accepted the Terms & Conditions herein.